California DOI

Consumer Hotline: 800-927-4357 (HELP)

800-482-4833 (TTY)

Consumer Help Page: <https://www.insurance.ca.gov/01-consumers/101-help/index.cfm>

Contact us via web: <https://cdiapps.insurance.ca.gov/contactus/default.aspx>

Florida DOI

Statewide toll-free helpline at 1-877-MY-FL-CFO (1-877-693-5236)   
Out of State Callers: (850) 413-3089

Insurance Assistance is available 8:00 AM - 5:00 PM Monday - Friday

The Florida Relay Service provides communications assistance to individuals with hearing,  
speech or vision disabilities and can be reached by dialing 711.

In Person

* Our main office is located in Florida's capital, Tallahassee, at  
  [200 East Gaines Street](https://www.google.com/maps/dir/30.4447488,-84.2727424/J.+Edwin+Larson+Building,+200+E+Gaines+St,+Tallahassee,+FL+32301/@30.4399549,-84.2810927,16z/data=!3m1!4b1!4m9!4m8!1m1!4e1!1m5!1m1!1s0x88ecf5657b200879:0x7877e3b57a76058d!2m2!1d-84.2801365!2d30.4351414) (the SE corner of the Monroe Street intersection)  
  in the Edwin A. Larson building.
* A regional service office is located in Largo, Florida at  
  [11351 Ulmerton Road, Suite 314](https://www.google.com/maps/dir/30.4447488,-84.2727424/Mary+Grizzle+State+Office+Building,+11351+Ulmerton+Rd,+Largo,+FL+33778/@29.1930699,-84.3044057,8z/data=!3m1!4b1!4m9!4m8!1m1!4e1!1m5!1m1!1s0x88c2fa40df0ff0cb:0x7699f1a861ce830a!2m2!1d-82.7971263!2d27.8962475) Largo, FL 33778-1635.

Mail

**Our address is:**  
Florida Department of Financial Services  
Division of Consumer Services  
200 East Gaines Street  
Tallahassee, FL 32399-0322

Public Records Request

If you need to request public records or public information, our contact information is:

* EMAIL: [PublicRecordsRequestCS@MyFloridaCFO.com](mailto:PublicRecordsRequestCS@MyFloridaCFO.com)
* PHONE: (850) 413-3149
* FAX: (850) 344-0339

Rhode Island DOI

Consumer Hotline: (401) – 462 – 9520

To file a complaint online: <https://sbs.naic.org/solar-web/pages/public/onlineComplaintForm/onlineComplaintForm.jsf?state=RI&dswid=3800>

Louisiana DOI

General Information: 800-259-5300 or 800-259-5301

Mail

**General Mailing Address:**Louisiana Department of Insurance  
P.O. Box 94214  
Baton Rouge, LA 70804

**Physical Address:**1702 N. Third Street  
Baton Rouge, LA 70802

Email

<https://www.ldi.la.gov/email-us>