California Consumer Privacy Notice

Wellfleet takes the privacy of our members very seriously and has rigorous privacy and security standards to safeguard their information.

For California residents, this **California Consumer Privacy Notice** ("California Notice") supplements the information described in Wellfleet's <u>Privacy Policy</u> and applies solely to all visitors, users, and others who reside in the State of California ("you" or "consumers"). Information pertaining to the protection of your information as it relates Wellfleet insurance services may be found at the following:

- Your health care information, including your health insurance information, is protected under the Health Insurance Portability and Accountability Act ("HIPAA") as described in Wellfleet's <u>Notice of Privacy Practices</u>.
- Your financial information is protected under Wellfleet's GLB Privacy Notice.

This California Notice was adopted to comply with the California Consumer Privacy Act of 2018 ("CCPA") and any terms defined in the CCPA have the same meaning when used in this California Notice.

Categories of Personal Information

Data collected over the past twelve (12) months related to healthcare or financial information includes the following categories: personal identifiers, contact information, commercial information, information related to our transaction(s) with you or on your behalf (such as arranging for payment for your services), professional or employment-related information, claims information, education information, other information in the public domain, and other information provided to us by you or on your behalf.

Purposes for Collecting Personal Information

The purposes for which the categories of personal information we collect shall be used are as follows: claims administration, coordinating care, actuarial and underwriting purposes, marketing, policy administration, for communicating with you, to provide services to you, and otherwise in furtherance of our business relationship with you.

Sharing Personal Information

In the preceding twelve (12) months, we have disclosed the following categories of personal information for a business purpose: personal identifiers, contact information, coverage information, claims information, transactional information, policy information, professional or employment-related information, education information, and other information disclosed as necessary to administer our products and services. In the preceding twelve (12) months, we have not sold any personal information.

Your Rights Under the CCPA

The CCPA provides consumers (California residents) with specific rights regarding their personal information. You have the right to request that we disclose certain information to you about our collection and use of your personal information over the past twelve (12) months, including the categories of personal information we collected about you, the categories of sources for the personal information we collected about you, our business or commercial purpose for collecting or selling that personal information, the categories of third parties with whom we share that personal information, the

specific pieces of personal information we collected about you, and if we disclosed your personal information for a business purpose, the categories of personal information disclosed to each category of third party.

You have the right to request that we delete any of your personal information that we collected from you and retained, subject to certain exceptions. Once we receive and confirm your verifiable consumer request, we will delete your personal information from our records, unless an exception applies.

We make available to California residents two methods for submitting requests to us under the CCPA. You may make a CCPA request by:

- 1. Sending a written request to <u>CAPrivacyIng@wellfleetinsurance.com</u>, or
- 2. calling us at 833-543-3883.

After receiving your request, we may contact you to verify that you are the consumer whose information is the subject of the request. You have the right not to be discriminated against for exercising any of your CCPA rights. We will not deny you goods or services, charge you different prices or rates for goods or services, or provide you a different level or quality of goods or services as a result of you exercising your CCPA rights.